

Regulatory Activity/Legal**2007 MY ES 350 All Weather Floor Mat (Engineering Analysis)**

- Based upon the information provided by Lexus during the Preliminary Evaluation, additional consumer complaints received by NHTSA and to further investigate the allegations, NHTSA has decided to move the investigation to the Engineering Analysis stage.
- TMA-DC was contacted by the head of NHTSA enforcement on 08/23/07. NHTSA management has decided to demand further action from Toyota. NHTSA wants a meeting as soon as possible to discuss their investigation and their ideas for further action. NHTSA alleges that this remains a serious issue, even subsequent to our mailings to Lexus owners. NHTSA claims that jamming can occur with Toyota mats or aftermarket ones. NHTSA also contends that the Prius, Camry and Avalon may also be prone to being overly sensitive to floor mat jamming and claim to have some evidence. The agency recognizes that this is a misuse issue (stacked mats), however, they believe that something about the throttle pedal position or floor pan design lends itself to easier jamming than other models produced in the past. NHTSA believes that the issue is further complicated by the fact that customers do not know how to shut off the car when in motion (i.e. hold the start button for 3 seconds). NHTSA stated their strong priority of this issue and are considering a NHTSA public service announcement; informing the public to insure they install the mats correctly (i.e. proper clip usage, and no stacking) as well as how to shut off the vehicle with the push button start.
- TMA-DC will set up a meeting between TMA-DC and the NHTSA engineers to review the alleged evidence NHTSA states they now possess.
- There were no new stories on the EA upgrade this week.

No new information on the following NHTSA Investigation (08/24/07):

- 2004 through 2006 MY Sienna Rear Hatch Strut (Engineering Analysis)

NHTSA New Car Assessment Program (NCAP)

- Final inspection of both the NCAP and revised EPA Fuel Economy data has been completed.
- On 08/23/07 IS, DOD, TLS and Compliance met to determine that both the NCAP and revised EPA Fuel Economy labels will go into production at TLS facilities the weekend of August 25th. The first facility to go "live" will by Lafayette, IN. TMS IS has circulated an emergency contact list just in case.

**Special Service Campaign/Limited Service Campaign/Customer Support Programs
SSC (Safety Recall) 70B – Front Suspension Lower Ball Joints Safety Recall**

- TMS continues to experience a national back order on the Ball Joints. The national (TMS and PD) back order quantities are currently at 3,869 (as of 08/24/07). The back order quantities decreased by 3,554 ball joint sets compared to last Friday (08/17/07).
- To-date, TMS has received approximately 336,257 (64.1% of TMS UIO) parts from TMC.
 - 9,536 parts are in-transit from NAPO-Ontario to the PDCs.
 - An additional 10,560 parts are in-transit from TMC or have just arrived at NAPO-Ontario.
 - 289,416 completion claims have been received. This represents an approximate 55.2% completion rate.
- NAPO, OS-FOD, OPD and Compliance are working together to begin some Sea shipments during the first week of September (initially 2 days by Air, 3 days by Sea the first week).

Pre-Delivery Correction (Port Modification) Activity**2007 Model Year 2WD Hilux Propeller Shaft Casting**

- 152 Hilux vehicles (2WD only), built in Argentina for the Mexico market, may have been assembled with an improperly manufactured propeller shaft. The vehicles are expected to arrive in Mexico on August 10th (67 vehicles) and August 15th (85 vehicles).
- Toyota de Mexico determined 14 vehicles to require propeller shaft replacement.

2008 Model Year TMMK Camry, Camry Hybrid and Camry Solara

- In 30 Camry, Camry hybrid, and Camry Solara vehicles built at TMMK, the brake pedal may have been assembled without the retaining clip for the push rod pin. The condition was discovered when an extra (spare) retaining clip was found on the carpet of a Camry vehicle at TMMK. This activity is designed to assure a vehicle was not shipped from the plant without a retaining clip.

Quality Compliance [AD]

- 17 out of the 30 vehicles have been inspected thus far. These vehicles were found to be okay.

Quality Compliance [AD]